

## Help App

Befrienders Worldwide (BW) will be launching its *Help App* worldwide starting in June 2020.

### What does the *Help App* do?

The *Help App* will provide information regarding emotional support. It will automatically find the users nearest BW Help Centre.

It will show contact details for: addresses, phone numbers, emails, websites, languages spoken and opening times.

### How will the *Help App* work?

The *Help App* will run on Mobile Phones and PCs.  
Its URL is :

<https://www.help.befrienders.org>

The App will automatically know the general location of the PC or Mobile Phone but, not the exact place, and so it will be able to identify the nearest BW Help Centre.

### Why is this App important?

Apart from providing the user with Help Centre contact details, it will also:

- Provide advice to users on helping themselves
- Advising users on how to help others
- Provide recommendations to users coping with isolation

### Languages

Our aim is for the *Help App* to support all the languages that our Help Centres use. Currently, the App supports 7 languages with more languages being added to the system after translation and validation checks are carried out.

### Why are we contacting you?

We would like you to make sure that your Help Centre details on the *Help App* are correct and then for you to publicise the use of the *Help APP* on your website and via other social media outlets.

The next page has a 'flyer' which can be used for publicity purposes. An image of it is also available.

#### To contact us:

To submit articles or information for the Newsletter, please contact [communications@befrienders.org](mailto:communications@befrienders.org). Contact information for the Chair of the Trustees is [chair@befrienders.org](mailto:chair@befrienders.org).

The Befrienders Worldwide **Help App**

Wherever you are in the world – you can find your nearest helpcentre



**ARE YOU IN  
EMOTIONAL  
DISTRESS?  
GO TO**

**[WWW.HELP.BEFRIENDERS.ORG](http://WWW.HELP.BEFRIENDERS.ORG)**

*Befrienders Listen*

